CONSUMER MARKETING REPORT

Presented to the

Tourism Advisory Council

Billings, Montana October 7, 2008







2008-09 WINTER CAMPAIGN



CREATIVE STRATEGY

- + Objectives
 - Grow awareness of Montana brand
 - Grow consideration of booking a winter trip to Montana
- + Montana offering- Authentic winter experiences that include more than just skiing
- + Timing: October February
- + Budget: \$935,000 (\$800K and accrued \$135K)
 - Note that co-op dollars will go towards media buy and is included in media plan



OVERVIEW

		ОСТ	NOV	DEC	JAN	FEB		
NATIONAL	Print							
	Internet							
KM MN	Print							
	Internet							
	Radio *							
	Billboard							
	REI Roadshow							
KM SEA	Print							
	Internet							
	Radio **							
	Billboard							
	REI Roadshow							
	* Radio run dates are the weeks of 9/29, 10/6, 10/27, 11/3, 11/17, 12/1, 12/8							
	** Radio run dates are the weeks of 10/20, 10/27, 11/17, 11/24, 12/1, 12/29, 1/5							





BUDGET

		\$	\$	%
NATIONAL	Print (67%)	\$ 279,306.16	\$417,905.15	44%
	Online Display (24%)	\$ 101,735.20		
	Search Engine (14%)	\$ 58,240.00		
	Treasure Chest (5%)	\$ 19,500.00		
	Co-op contrib	\$ (40,876.21)		
KM MN	Print (21%)	\$ 20,963.04	\$199,865.50	21%
	Online (6%)	\$ 11,737.60		
	Radio * (61%)	\$ 122,488.86		
	Billboard (22%)	\$ 44,676.00		
KM SEA	Print (12%)	\$ 24,054.80	\$200,047.52	21%
	Online (7%)	\$ 13,552.00		
	Radio ** (47%)	\$ 94,766.84		
	Billboard (34%)	\$ 67,673.88		
PRODUCTION Outside costs		\$ 87,740.00	\$123,685.00	13%
	Time	\$ 35,945.00		
	TOTAL	\$ 941,503.17		
	TOTAL BUDGET	\$ 935,000.00		
	BALANCE	\$ (6,503.17)		



MEDIA STRATEGY

- + Total Spend = \$817,818
- + Timeframe: October 2008 February 2009
- + Goals:
 - National: Increase Montana brand awareness promoting the greater winter picture (not just skiing)
 - Key market: Increase Montana brand awareness and drive traffic to REI Roadshow events
- + Objectives:
 - Explore success of less ski-focused publications, sites and messaging platforms
 - Utilize publications showing high conversion
 - Promote REI events in Minneapolis and Seattle
- + Measurements:
 - Reader Service, Click-through and Web Analytics





NATIONAL MEDIA

- + Total National Spending = \$421,662.98 (+47% vs. YA)
- + Co-op Contribution = \$40,876 (+103% vs. YA)
- + Print Spending = \$269,080 (+52% vs. YA)
 - Increase in spending attributed to addition of high converting endemic publications
 - \$34.54 CPM (down from FY08)
 - Nearly doubled the amount of impressions from FY08
 - Co-op Partner Contribution: \$21,210
- Internet Spending = \$152,583 (+42% vs. YA)
 - \$94,343 in Display, \$58,240 in SEM/CPC
 - \$22.09 CPM (similar to FY08)
 - Impressions almost doubled from FY08
 - Addition of more weather, general travel, and Canadian target



NATIONAL MEDIA-PRINT







NATIONAL MEDIA-PRINT







NATIONAL MEDIA-PRINT







NATIONAL MEDIA- INTERNET











NATIONAL MEDIA- INTERNET









KEY MARKET MEDIA

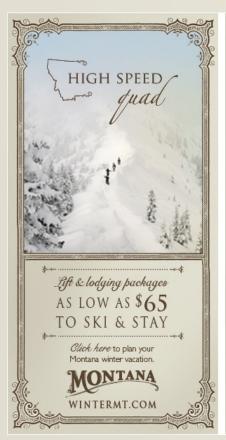
- + Minneapolis
 - Total spend = \$199,865.50 (+81% vs. YA)
 - Media vehicles used
 - Print (10%)
 - Online (6%)
 - Radio (61%)
 - Billboard (22%)

- + Seattle
 - Total spend = \$200,047.52 (+87% vs. YA)
 - Media vehicles used
 - Print (12%)
 - Online (7%)
 - Radio (47%)
 - Billboard (34%)
- + Radio: Target PRIZM groups with high downhill and/or cross country skiing indexes. Highest Radio Format Indexes for these PRIZM groups: Classic Rock, News/Talk, Alternative, NPR





KEY MARKET MEDIA- INTERNET









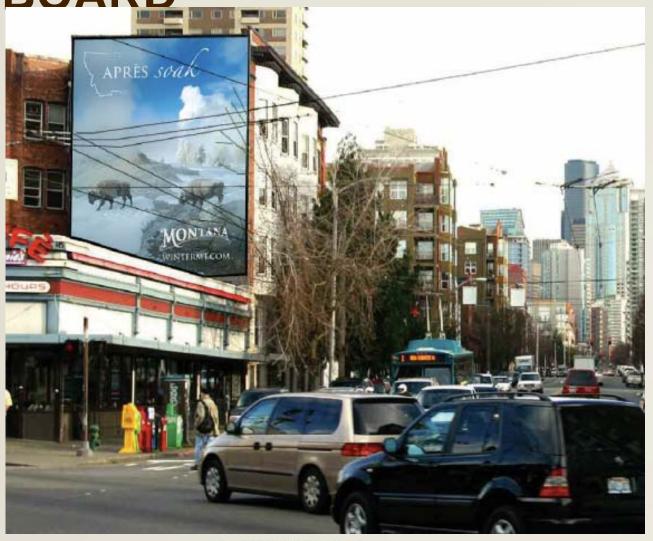


KEY MARKET MEDIA- PRINT





KEY MARKET MEDIA-BILLBOARD





MINNEAPOLIS MEDIA

+ Radio

- Total spend = \$122,489 with avg. of 7 weeks in market
- Reach 75.3%, Frequency: 8
- Formats: Classic Rock, Public Radio/News/Talk, Alternative, AAA
- Weeks: 9/29, 10/6, 10/27, 11/3, 12/1, 12/8
- Percentage devoted to REI promotion: 24%

+ Print

- Total spend \$20,963
- Circulation: 2,119,280 (\$9.89 CPM)
- Timeframe: October December
- Star Tribune and MARQ Magazine





MINNEAPOLIS MEDIA

+ Online

- Total spend = \$11,737
- Impressions: 865,000 (\$28.63 CPM)
- Timeframe: October January
- Seattletimes.com and Seattletimes.com travel e-newsletter

+ Rotary Bulletins

- Total spend = \$44,676 (with production)
- Effective impressions: 14,221,800
- Two (2) 14'x48' bulletins on rotating schedule
- Timeframe: October 6 January 25





SEATTLE MEDIA

+ Radio

- Total spend = \$94,767 with avg. of 7 weeks in market
- Reach 58.9%, Frequency: 10.9
- Formats: Classic Rock, Public Radio/News/Talk, Alternative, AAA
- Weeks: 10/20, 10/27, 11/17, 11/24, 12/1, 12/29, 1/5
- Percentage devoted to REI promotion: 27%

+ Print

- Total spend \$24,054
- Circulation: 1,467,353
- Timeframe: October November
- Pacific Northwest Magazine and TRIP





SEATTLE MEDIA

+ Online

- Total spend = \$13,552
- Impressions: 410,000 (\$15.67 CPM)
- Timeframe: October February
- Startribune.com and Star Tribune direct e-mail

+ Rotary Bulletins

- Total spend = \$67,674 (with production)
- Effective impressions: 2,989,800
- Two (2) wallscapes measuring 27' x 34'6" & 36 'x 26'
- Timeframe:
 - November 24 February 24 (near Space Needle)
 - September 15 November 2 (near Qwest Field and Safeco Field)



MONTANA REI ROADSHOW

+ Dates

- Minneapolis (Bloomington) October 11-12
- Seattle December 6-7

+ Objective

 Increase winter travel to Montana through communicating the winter sports opportunities (primarily skiing) as well as the greater winter experience activities

+ Elements

- Sweepstakes
- Store signage and communication
- Booth space
- Giveaway and catering





SWEEPSTAKES

- + Two (2) "Winter Vacation" trip giveaways; one in Minneapolis and one in Seattle
- + Entry in-store at event or through website wintermt.com/rei
- + Travel Montana will coordinate trip
- + Trip includes
 - 4 day/3 night all-expense paid winter vacation
 - Choose three activities such as dog sledding, trip through Yellowstone or relaxing spa treatment
 - Airfare, ground transportation, lodging, lift tickets and dining for two people





STORE SIGNAGE & COMMUNICATION

- Dyptics and Tryptics (tiered in-store signage)
- + Inclusion in REI newsletter and calendar
- Pre- and post-show eblasts to TM and REI email contacts





REI STORE SIGNAGE









BOOTH SPACE

- + Pole banners
- + Name tags
- + Flat screen TV playing looping ski videos (new music)
- + At Travel Montana table
 - Sweepstakes box and entry forms
 - Winter travel planners
 - Schwag / giveaways





BOOTH SPACE- POLE BANNERS















BOOTH SPACE- ENTRY FORM & BOX







MONTANA REI ROADSHOW

- + Schwag
 - Quantity = 5,000
 - Budget = \$1 − 1.50 per item
 - Huckleberry Haven hot cocoa- 2,500 @ \$1 each
 - Huckleberry Haven huckleberry coffee tin- 2,500 @ \$1.50 each
- + Catering (served outside store in morning, MN only)
 - Snowy Mountain Coffee in cups with Snowy Mountain sticker
 - Huckleberry Haven hot cocoa
 - Elk snack stix





MSAA PARTNERSHIP

- Partnership with the Montana Ski Areas Assn (MSAA), representing 16 operating ski areas statewide
- + Hosted a Ski Montana media event in Boulder, CO / Oct 2, 2008
 - Designed to tell Montana's authentic and unspoiled ski story
 - Targeted Boulder/Denver area editors/media contacts due to concentration of winter sports media in that area
 - Hosted two-hour reception with schwag, video, and winter imagery
 - Connected reps from 9 Montana ski areas

 large and small
 and
 30+ influential media contacts
- + Contributing \$15,000 towards MSAA in-state media campaign driving audiences to www.skimt.com
 - Campaign runs December 08-March 09
 - Creating a "Local's Page" section on skimt.com to support in-state message
 - Total MSAA campaign budget: \$90,000



SLED THE ROCKIES SNOWMOBILE CO-OP CAMPAIGN



SLED THE ROCKIES

SNOWMOBILE CO-OP CAMPAIGN

- + Co-op between Idaho, Wyoming, and Montana
- + Total budget of \$105,000 (\$35,000 from each state)
- + Past campaigns included print & online advertising
 - Call to action: visit <u>www.sledtherockies.com</u> to win one of three snowmobiling trips to ID/WY/MT
 - sweepstakes component helps build contact database



SLED THE ROCKIES- MEDIA

- + No print placement for 2008-09 season
- + All online placement
 - Keywords & paid links on google.com & yahoo.com
 - Banners, eblasts, and web video on content sites
 - Enthusiast sites: snowest.com, amsnow.com, offroad.com, trailconditions.com, snowtracks.com
 - Geo- and demo-targeted sites: weather.com, msn.foxsports.com
- + Budget Breakdown
 - Online Media: \$68,276.80
 - Production & Outside Costs: \$19,000
 - Sweepstakes trips: \$15,000
- + Campaign runs November 1, 2008 March 31, 2009





Presentation will be available at:

www.TravelMontana.mt.gov

